

TERMS AND CONDITIONS OF SALE

1. Definitions and interpretation:

- 1.1 The following definitions and rules of interpretation apply in the Contract.
 - 1.1.1 "Acknowledgment of Order" a written document issued by the Company to the Buyer confirming that the Buyer's order for Goods has been accepted by the Company;
 - 1.1.2 "Bespoke Goods" any Goods which have been specially manufactured or altered in any way to meet the requirements of the Buyer. This shall include (but not be limited to) incorporating the Goods into other Goods or materials. The Company shall (acting reasonably) decide whether any Goods are Bespoke Goods.
 - 1.1.3 "Buyer" a person who has agreed to purchase Goods from the Company;
 - 1.1.4 "Company" Taylor, Maxwell & Co. Limited registered in England and Wales with company number 00476749 and whose registered office is at Taylor Maxwell House, The Promenade, Clifton, Bristol BS8 3NW;
 - 1.1.5 "Charges" has the meaning given in clause 11.1;
 - 1.1.6 "Collection Site" any site notified by the Company to the Buyer where the Goods are to be collected by the Buyer in accordance with this Contract;
 - 1.1.7 "Contract" the contract between the Company and the Buyer for the supply of Goods under these clauses 1 to 21;
 - 1.1.8 "Delivery Site" a site specified by the Buyer where the Goods are to be unloaded;
 - 1.1.9 "Force Majeure Event" any circumstances beyond the Company's control including, but not limited to, acts of God, war, strikes, lockouts or any other industrial action, fire, flood, drought, pest, freezing temperatures, insect or fungicidal attack, or the Company's failure to procure materials or articles required for the performance of the Contract in circumstances where the Company has taken reasonable endeavours to obtain such materials or articles;
 - 1.1.10 "Goods" (including any instalment of the Goods) which the Company is to supply or has supplied under these clauses; and
 - 1.1.11 "Risk Transfer Date" the date when risk in the Goods transfers to the Buyer in accordance with clause 13.
- 1.2 A person includes a natural person, corporate or unincorporated body (whether or not having separate legal personality).
- 1.3 A reference to "written" or "writing" includes fax and email.

2. Formation of contract

- 2.1 The Contract shall come into existence and take effect if and when the Company issues the Acknowledgment of Order to the Buyer and shall remain in full force and effect until either:
 - 2.1.1 the parties have discharged all their obligations under it (at which point it shall expire); or
 - 2.1.2 it is terminated in accordance with these clauses. A quotation given by the Company shall not constitute an offer. The Company reserves the right to withdraw or amend a quotation at any time.
- 2.2 These clauses apply to all dealings between the parties to the exclusion of any other terms that the Buyer may seek to impose or incorporate, or which are implied by trade, custom, practice or course of dealing unless agreed in writing by a director of the Company.

3. Buyer's obligations

- 3.1 The Buyer shall pay the Charges for the Goods in accordance with clauses 11 and 12.
- 3.2 The Buyer warrants that it has complied with all laws, regulations and official requirements applicable in the UK and in Europe, and has lawfully obtained all necessary licences, permits and consents necessary for the supply to it, and use by it, of the Goods.
- 3.3 The Buyer shall be fully liable for any instructions, specification or information provided by it to the Company and shall ensure that such information, specification or instruction:
 - 3.3.1 will not cause the Company to produce Goods that are not fit for the purpose for which the Buyer intends to use the Goods; and
 - 3.3.2 is complete and accurate and does not contain any errors.
- 3.4 Any estimates given by the Company of quantities required for a job are intended as guidelines only and the Buyer shall not rely on such estimates. The Buyer is solely responsible for ascertaining the proper quantities.
- 3.5 The Buyer shall comply with any instructions given by the Company (including, but not limited to, any installation instructions set out in a relevant method statement supplied to the Buyer by the Company).

4. Company's obligations

- 4.1 The Company warrants that:
 - 4.1.1 the Goods are free from material defects at the Risk Transfer Date; and
 - 4.1.2 where it agrees to provide Goods in accordance with a specification provided by the Buyer (and only when it has provided such agreement in writing), the Goods shall conform in all material respects with that specification;
- 4.2 The Company gives no warranty in relation to the Goods other than as set out in clause 4.1.
- 4.3 All warranties, conditions and other terms implied by statute or common law or, to the fullest extent permitted by law, excluded.
- 4.4 Save as set out in clause 4.1, and without prejudice to the generality of clauses 4.2 and 4.3, the Company does not give any warranty (and excludes any warranty, term or condition that would otherwise be implied) as to the quality of the Goods or their fitness for any purpose, even if such purpose has been made known to the Company.
- 4.5 Samples are only submitted as indications of the Goods quoted for and not as any guarantee of the colours or quality. Sale is by description not by sample.
- 4.6 The Company may pass on any manufacturer's warranty to the Buyer but shall not be obliged to do so and shall not have any liability under such guarantee.

5. Collection and delivery generally

- 5.1 Subject to clause 8.5:
 - 5.1.1 the Company shall provide an estimate of when Goods will be ready for collection or will be delivered. The Company shall not be in breach of the Contract if any Goods are not ready for collection or are not delivered in accordance with that estimate.
 - 5.1.2 Time shall not be of the essence in respect of any indicated, agreed or estimated collection or delivery date.
- 5.2 In respect of orders for timber Goods:
 - 5.2.1 the Buyer is not usually possible to provide a definitive estimate of when any orders for timber Goods shall be ready for collection or will be delivered. In particular, timber may have to be sourced from overseas and therefore may be subject to delays beyond the control of the Company.
 - 5.2.2 the Company may provide an estimate of which week an order for timber Goods shall be ready for collection and / or delivered.

6. Collection

- 6.1 This clause 6 applies unless the Company has agreed to deliver the Goods, in which case clause 7 applies.
- 6.2 Once the Company has informed the Buyer that the Goods are available for collection the Buyer may collect the Goods at any time during the usual business hours of the Collection Site (as may be amended from time to time) so long as it gives at least 24 hours prior notice to the Company. The Buyer must collect the Goods within 14 days of being advised that the Goods are available for collection, failing which the Company may recover all storage costs that are charged to it.
- 6.3 For the avoidance of doubt, collection and delivery may be made by installments.

7. Delivery by the Company

- 7.1 The Company may agree to deliver the Goods to the Delivery Site (subject to the Buyer agreeing the Company's charges for this service), in which case the Company shall attempt to deliver the Goods to the Delivery Site at any reasonable time on a working day. The Company shall not have any obligation to give any notice before attempting any delivery.
- 7.2 Where the Company has agreed to deliver Goods on a certain day, the Company shall use its reasonable endeavours to deliver Goods on that day but shall not be in breach of the Contract if it delivers, or attempts to deliver, the Goods before or after the agreed date.
- 7.3 This clause 7.3 shall not apply to Goods which are bricks and are delivered on lorry-mounted cranes. The Buyer is responsible for unloading the Goods at its risk and expense and using its labour. The Buyer shall ensure that the Goods are unloaded expeditiously and that unloading commences as soon as the Goods arrive at or near the Delivery Site. The Company may charge the Buyer £100 per hour for time spent waiting at the Delivery Location caused by the Buyer being in breach of this clause 7.3.
- 7.4 If the Buyer refuses delivery or is not present to take delivery, the Company may at its option:
 - 7.4.1 unload the Goods itself at the Buyer's cost and leave them on or outside the Delivery Site (in which case the Company will be deemed to have fulfilled its obligation to transport the Goods to the Delivery Site);
 - 7.4.2 unload the Goods and claim indemnification under clause 16.1.3; or
 - 7.4.3 re-deliver the Goods at a mutually agreed date. The Company shall be entitled to charge for any attempted re-delivery and for storing the Goods until they are successfully unloaded at the Delivery Site.
- 7.5 The Company may deliver the Goods in installments. In the event of failure to accept any delivery the balance remaining undelivered may at the option of the Company then be invoiced (payment for such balance immediately thereafter becoming due) and storage costs charged to Buyer's account.
- 7.6 The Company shall deliver to a good hard surface or on near the Delivery Site completely accessible by a good hard road.
- 7.7 The Company shall have no obligation to deliver if:
 - 7.7.1 it believes that it would be unsafe, unlawful or unreasonably difficult to do so;
 - 7.7.2 the Buyer is not present to take delivery; or
 - 7.7.3 the premises (or the access to them) are unsuitable for the delivery vehicle.
- 7.8 Should clause 7.7 apply, then the Company shall be entitled to charge for any attempted re-delivery and for storing the Goods until they are successfully unloaded at the Delivery Site.
- 7.9 Extra charges shall be made if the Goods are delivered on pallets. If the Buyer returns (at its expense and risk) the pallets to the Company in the same condition as they were when they left the Company's control, the Company will credit the Buyer's account accordingly.
- 7.10 If the Buyer fails to provide a signature on a receipt note, delivery having been duly made, notification in writing to the Buyer by the Company following delivery shall be deemed to be conclusive evidence that the delivery was made in accordance with the Contract.
- 7.11 The Company may deliver up to 10% more or less than the quantity ordered and the price will be adjusted accordingly.

8. Buyer's remedies

- 8.1 The Buyer may reject any of the Goods which do not conform to the Contract in a material way provided that notice of rejection is given to the Company in writing setting out the reasons for rejection:
 - 8.1.1 in the case of a defect that is reasonably apparent on a visual inspection at the Risk Transfer Date, within seven business days of the Risk Transfer Date; and
 - 8.1.2 in the case of any other defect, within three business days of the defect becoming reasonably apparent on normal visual inspection.
- 8.2 Following notification under clause 8.1 the Buyer shall ensure that the Company's representatives have a reasonable opportunity to examine the Goods and delivery documentation and the Buyer's premises or other location where the Goods are held.
- 8.3 Where the Company agrees that any of the Goods do not conform to the Contract in a material way, the Company will (at its discretion) repair or replace the Goods with Goods that do conform to the Contract within a reasonable period of time. The non-conforming Goods shall be returned by the Buyer within ten working days of request by the Company. The Company shall act reasonably when deciding whether or not the Goods conform to the Contract in a material way.
- 8.4 At the Buyer's request, the Company shall reimburse the Buyer's reasonable costs in returning any Goods to the Company which the Company has agreed to repair or replace.
- 8.5 Unless the provision of the Goods are subject to a Force Majeure Event, if the Company fails to deliver within 42 days of any estimated delivery date, or if the Goods are not ready for collection from the Collection Site 42 days after the Company estimated that they would be ready for collection, the Buyer may (by informing the Company in writing) cancel the Contract, however the Contract shall not be cancelled if the Company receives the Buyer's notice after the Goods have been dispatched by the Company's supplier.
- 8.6 Where the Contract is cancelled under clause 8.5, the Buyer shall remain liable to pay for any Goods already received by it.
- 8.7 The absence of any written notice served in accordance with clause 8.1 or 8.5, shall be conclusive evidence in any proceedings that the Company has fully discharged all its obligations under the Contract and in particular that the Goods were in conformity with the Contract in all respects.
- 8.8 Subject to clause 8.9, the remedies referred to in this clause 8 shall be the Buyer's only remedies in respect of any Goods not conforming with the Contract.
- 8.9 The remedy referred to in clause 8.5 shall be the Buyer's sole remedy in respect of late delivery or delay.

9. Cancellation and return of Goods

- 9.1 Subject to clauses 8.5 and 8.2, the Buyer may not cancel any order following its acceptance by the Company, other than with the Company's written agreement.
- 9.2 Where the Company agrees that an order may be cancelled (other than under clause 8.5):
 - 9.2.1 the indemnity set out in clause 16.1.2 shall apply; and
 - 9.2.2 in respect of any Goods to be returned to the Company, those Goods must be returned to the Company at the Buyer's expense and in the same condition as they were at the Risk Transfer Date.
- 9.3 If the order is cancelled the Buyer shall pay for all stock (finished or unfinished) that the Company may then hold (or to which it is committed) for the order.
- 9.4 This clause 9 does not affect any right which the Buyer may have to terminate the Contract for the Company's breach.

10. Design and specification

- 10.1 The Company reserves the right to make non-material changes in the specification of the Goods.
- 10.2 The Company may, without obligation or warranty, forward as necessary from its own or a third party's workshop drawings requested by the Buyer for the Buyer's comment/approval.
- 10.3 The Buyer is responsible for the final approval of drawings, quantities and colour as well as the design and supply of supports and restraints unless otherwise stated in writing.
- 10.4 The Buyer agrees that it is responsible for the specification of any Goods, that it has the skills and expertise to ensure that the specification of any Goods will meet its needs and will be fit for the purpose for which the Buyer intends to use them.
- 10.5 The Company may, from time to time, provide information about third parties who may be able to provide services in connection with Goods. The Buyer shall make its own arrangements with any such supplier and the Company shall have no obligation (whether under this Contract or otherwise) in respect of any such services.

11. Price

- 11.1 In consideration of the Goods, and subject to clauses 1.1 and 11.4:
 - 11.1.1 the Buyer shall pay the price notified by the Company to the Buyer ("the Charges");
 - 11.1.2 if no such price for the Goods has been provided, the price shall be that listed in the Company's published price list at the date of the Company's Acknowledgment of Order; and
 - 11.1.3 any other sums payable or paid by the Buyer to the Company in accordance with, arising out of or in connection with the Contract shall also be "Charges".
- 11.2 The price quoted excludes delivery (unless otherwise stated).
- 11.3 Rates of tax and duties on the Goods will be those applying at the time of delivery.
- 11.4 At any time before the Risk Transfer Date, the Company may adjust the Charges to reflect any increase in its costs of supplying the Goods.
- 11.5 In the event that the price of Goods has increased then, the Buyer may inform the Company that it does not wish to purchase the Goods at that new price and the Company may (at its option):
 - 11.5.1 cancel the order for those Goods; or
 - 11.5.2 supply the Goods at the price previously quoted.

12. Payment terms

- 12.1 Subject to clause 12.2, payment is due no later than the end of the month after the Risk Transfer Date unless otherwise agreed in writing.

- 12.2 Payment for any Bespoke Goods is due within 30 days from when the Buyer requests that the Company produces or makes available those Bespoke Goods.
- 12.3 If the Buyer fails to pay the Company in full on the due date:
 - 12.3.1 the Company may suspend or cancel all or any outstanding orders with the Buyer;
 - 12.3.2 the Company may withdraw any discount offered to the Buyer;
 - 12.3.3 the Buyer must meet the Company's interest at the rate set out in the Late Payment of Commercial Debts (Interest) Act 1998. Such interest shall be: 12.3.3.1 calculated (on a daily basis) from the date of the Company's invoice until payment; 12.3.3.2 compounded on the first day of each calendar month; and 12.3.3.3 before and after any judgment (unless the court orders otherwise).
- 12.4 If the Buyer has an approved credit account, the Company may withdraw it or reduce the Buyer's credit limit or bring forward the Buyer's due date for payment. The Company may do any of these at any time without notice.
- 12.5 All amounts due from the Buyer to the Company under the Contract shall be paid in full without any deduction or withholding (other than any deduction or withholding of tax as required by law), and the Buyer shall not be entitled to claim set-off or to counterclaim against the Company in relation to the payment of the whole or part of any such amount.
- 12.6 While the Buyer owes money to the Company, the Company has a lien on any of the Buyer's property in the Company's possession.

13. Risk

- 13.1 Where the Goods are to be collected from the Collection Site, they are at the Buyer's risk from the earlier of:
 - 13.1.1 the Buyer collecting the Goods;
 - 13.1.2 the expiry of the 14 day period referred to in clause 6.2; or
 - 13.1.3 in the case of timber Goods sold FOM, the day at which the Company informs the Buyer that the Goods are available for collection.
- 13.2 Where the Company is to deliver the Goods, they are at the Buyer's risk from when the Goods arrive at a Delivery Site for the first time.

14. Title

- 14.1 Title to the Goods shall not pass to the Buyer until the Company has received payment in full (in cash or cleared funds) for:
 - 14.1.1 the Goods; and
 - 14.1.2 any other goods or services that the Company has supplied to the Buyer in respect of which payment has become due.
- 14.2 Until title to the Goods has passed to the Buyer, the Buyer shall:
 - 14.2.1 hold the Goods on a fiduciary basis as the Company's bailee;
 - 14.2.2 store the Goods separately from all other goods held by the Buyer so that they remain readily identifiable as the Company's property;
 - 14.2.3 not remove, deface or obscure any identifying marks or packaging on or relating to the Goods;
 - 14.2.4 ensure that the Company has a right to enter any premises of the Buyer, or of any third party where Goods are kept, to enable the Company to exercise its rights set out in clause 14.3.
 - 14.2.5 maintain the Goods in satisfactory condition and keep them insured against all risks for their full price from the date of delivery;
 - 14.2.6 notify the Company immediately if it becomes subject to any of the events listed in clauses 17.4 to 17.15;
 - 14.2.7 give the Company satisfaction relating to the Goods as the Company may require from time to time, but the Buyer may resell or use the Goods in the ordinary course of its business.
- 14.3 If before title to the Goods passes to the Buyer the Buyer becomes subject to any of the events listed in clauses 17.4 to 17.15 (inclusive), or the Buyer reasonably believes that any such event is about to happen and notifies the Company accordingly, then, provided that the Goods have not been resold, or irreversibly incorporated into another product, the Buyer shall have the right to remedy the Company's loss or remedy the Company's loss at any time require the Buyer to deliver up the Goods and, if the Buyer fails to do so promptly, the Company may enter any premises of the Buyer or of any third party where the Goods are stored in order to recover them.

15. Liability

- 15.1 In this clause 15, a reference to the Company's liability for something is a reference to any liability whatsoever which the Company might have for it, its consequences, and any direct, indirect or consequential loss, damage, costs or expenses resulting from it or its consequences, whether the liability arises under the Contract, in tort or otherwise, and even if it results from the Company's negligence or from negligence for which the Company would otherwise be liable.
- 15.2 The Company is not in breach of the Contract, and does not have any liability for anything, to the extent that its apparent breach or liability is attributable to the Buyer's breach of the Contract.
- 15.3 Subject to clause 15.5 the Company shall not have any liability for:
 - 15.3.1 any indirect or consequential loss or damage;
 - 15.3.2 any loss of business, profit or anticipated savings whether direct or indirect unless it has expressly assumed such liability;
 - 15.3.3 its failure to deliver Goods within the time specified in clause 8.5 if the Buyer subsequently accepts delivery of those Goods;
 - 15.3.4 anything done by any third party / supplier referred to in clause 10.5;
 - 15.3.5 any workshop drawings given to the Buyer in accordance with clause 10;
 - 15.3.6 the Buyer's failure to provide the Company with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods;
 - 15.3.7 any loss caused by any specification or information provided by the Buyer being inaccurate or incomplete or containing any errors or inaccuracies;
 - 15.3.8 any damage to goodwill or reputation;
 - 15.3.9 any delay, loss of opportunity, or loss of business;
 - 15.3.10 loss, theft, fire, destruction or damage to any equipment, tools, machinery, vehicles or other equipment used in connection with the Goods or brought onto any premises of the Company or the Collection Site.
 - 15.3.11 any loss, damage, costs or expenses suffered or incurred by any third party.
- 15.4 Subject to clause 15.5, the Company's total liability shall be limited to a sum equal to the Charges.
- 15.5 Nothing in this clause 15 shall be a defence for:
 - 15.5.1 death or personal injury resulting from negligence for which it is responsible;
 - 15.5.2 fraud (including fraudulent misrepresentation); or
 - 15.5.3 any other liability, to the extent that the liability cannot be restricted by law.

16. Indemnity

- 16.1 The Buyer shall indemnify the Company against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other professional costs and expenses) suffered or incurred by the Company arising out of or in connection with:
 - 16.1.1 the Buyer's breach or negligent performance or non-performance of the Contract;
 - 16.1.2 the Company agreeing to cancel the Buyer's order for Goods in accordance with clause 9;
 - 16.1.3 the Buyer refusing to take delivery or not being present to take delivery in accordance with clauses 7.3 and 7.4; and
 - 16.1.4 to the extent that the Goods are to be produced in accordance with a specification supplied by the Buyer, any claim made against the Company for actual or alleged infringement of a third party's intellectual property rights arising out of or in connection with the Company's use of the specification.

17. Termination

- 17.1 Without limiting its other rights or remedies, the Company may terminate the Contract with immediate effect by giving written notice to the Buyer if:
 - 17.1.1 the Buyer has failed to pay any sums due to the Company;
 - 17.1.2 the Buyer commits a material or persistent breach of the Contract and (if such a breach is remediable) fails to remedy that breach within 5 Business Days of receipt of written notice of the breach;
 - 17.1.3 the Buyer suspends, or threatens to suspend, payment of its debts or is unable to pay its debts as they fall due or admits inability to pay its debts or (being a company) is deemed unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986 (or (being an individual) is deemed either unable to pay its debts or as having no reasonable prospect of so doing, in either case, within the meaning of section 268 of the Insolvency Act 1986 or (being a partnership) has any partner to whom any of the foregoing apply;
 - 17.1.4 the Buyer commences negotiations with all or any class of its creditors with a view to rescinding any of its debts, or makes a proposal for or enters into any compromise or arrangement with its creditors other than (where a company) for the sole purpose of a scheme for a solvent amalgamation of the Buyer with one or more other companies or the solvent reconstruction of the Buyer;
 - 17.1.5 a petition is filed, a notice is given, a resolution is passed, or an order is made, for or in connection with the winding up of the Buyer (being a company) other than for the sole purpose of a scheme for a solvent amalgamation of the Buyer with one or more other companies or the solvent reconstruction of the Buyer;
 - 17.1.6 the Buyer (being an individual) is the subject of a bankruptcy petition order;
 - 17.1.7 a creditor or encumbrance of the Buyer attaches or takes possession of, or a distress, execution, sequestration or other such process is levied or enforced on or sued against, the whole or any part of its assets and such attachment or process is not discharged within 14 days;
 - 17.1.8 an application is made to court, or an order is made, for the appointment of an administrator or if a notice of intention to appoint an administrator is given or if an administrator is appointed over the Buyer (being a company);
 - 17.1.9 the Buyer's charge holder over the assets of the Buyer (being a company) has become entitled to appoint or has appointed an administrative receiver;
 - 17.1.10 a person becomes entitled to appoint a receiver over the assets of the Buyer or a receiver is appointed over the assets of the Buyer;
 - 17.1.11 the Buyer becomes the subject of administration or an administration order (in each case whether or not the out of court procedure is used);
 - 17.1.12 any event occurs, or proceeding is taken, with respect to the Buyer in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events listed in clause 17.4 to clause 17.12 (inclusive);
 - 17.1.13 the Buyer suspends or threatens to suspend, or ceases or threatens to cease to carry on, all or a substantial part of its business; or
 - 17.1.14 the Buyer (being an individual) dies or, by reason of illness or incapacity (whether mental or physical), is incapable of managing his own affairs or becomes a patient under mental health legislation.

18. Consequences of termination

- 18.1 On expiry or termination of the Contract or any part of it for any reason the following shall apply:
 - 18.1.1 the accrued rights and remedies of the parties as at termination shall not be affected, including the right to claim damages in respect of any breach of the Contract which occurred prior to the date of termination;
 - 18.1.2 the following classes shall survive expiry or termination and shall continue in full force and effect: clauses 1 (Definitions and interpretation), 2 (Formation of contract), 3 (Buyer's obligations), 10 (Design and specification), 11 (Price), 12 (Payment terms), 14 (Title), 15 (Liability), 16 (Indemnity), 18 (Consequences of termination), 19 (Waiver and variations), 20 (Force majeure), 21 (General) and any other clause which expressly or by implication has effect after termination of the Contract or part of any provision);
 - 18.1.3 the Company shall become entitled to exercise its rights under clause 14; and
 - 18.1.4 all sums shall become immediately due and payable, notwithstanding any credit terms previously in effect.
- 18.2 In the event that collection of sums due from the Buyer to the Company is referred to a lawyer, debt recovery agent or other person, or if proceedings are brought to collect such sums or to enforce the rights of the Company, the Buyer shall pay all costs, commissions, administration charges and fees incurred by the Company as a result of collection, including such costs and fees incurred in any Appeal or Proceedings and in executing any Judgment.

19. Waiver and variations and authority

- 19.1 Any waiver or variation of the Contract shall not be binding unless:
 - 19.1.1 made (or recorded) in writing;
 - 19.1.2 signed on behalf of each party (in the case of the Company, by a director of the Company); and
 - 19.1.3 expressly stating an intention to vary the Contract.
- 19.2 The Company shall not be bound by any of the following unless agreed by a director of the Company in writing:
 - 19.2.1 any variation to the Contract;
 - 19.2.2 any admission that the Company has breached any of its obligations under the Contract;
 - 19.2.3 any agreement to cancel the Buyer's order for Goods; or
 - 19.2.4 any refund or credit note.

20. Force majeure

- 20.1 If, as a result of a Force Majeure Event, the Company is unable to perform its obligations under the Contract (or able to perform them only at unreasonable cost), the following shall apply:
 - 20.1.1 the Company may cancel or suspend performance of its obligations to the Buyer at any time without liability;
 - 20.1.2 the Buyer shall not be liable to pay for any Goods which the Company has been unable to provide because of the Force Majeure Event (unless and only where the Company resumes provision of the Goods where the Company has not cancelled the Contract in respect of those Goods).
- 20.2 If a Force Majeure Event prevents the Company from providing any of the Goods for a continuous period of more than three months, the Buyer may, by serving written notice on the Company, cancel the Contract in respect of those Goods.

21. General

- 21.1 The Contract shall be construed and be subject to English law and the exclusive jurisdiction of the English Courts.
- 21.2 If the Buyer is more than one person, each person is jointly and severally liable for the Buyer's obligations under the Contract.
- 21.3 If any court determines that any provision of the Contract (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of the Contract shall not be affected, unless that would fundamentally frustrate the parties' original intentions, in which case it shall terminate immediately.
- 21.4 If any invalid, unenforceable or illegal provision of the Contract would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with that part deleted, unless the parties' original intentions, in which case it shall terminate immediately.
- 21.5 All brochures, catalogues and other promotional materials are to be treated as illustrative only. Their contents form no part of the Contract or any other contract between the Company and the Buyer and the Buyer is not to be bound by them in entering into any contract.
- 21.6 Any notice by either the Company or the Buyer which is to be served under the Contract may be served by leaving it at or by delivering it to (by signed or delivery, first class post or by fax) the other's registered office or principal place of business. All such notices must be signed.
- 21.7 No person other than the Company and the Buyer shall be a party to the Contract.
- 21.8 A person who is not a party to the Contract shall not have any rights under it and shall not have any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Contract.
- 21.9 It is not the parties' intention to confer any benefit on any third party as a result of the Contract.
- 21.10 The Contract constitutes the entire agreement between the parties and supersedes all previous discussions, correspondence, negotiations, arrangements, understandings and agreements between them relating to its subject matter.
- 21.11 Each party acknowledges that in entering into the Contract it does not rely on, and shall have no remedies in respect of, any representation or warranty (other than innocently or negligently) that is not set out in the clauses or set out in its document referred to in the clauses. Each party agrees that its only liability in respect of those representations and warranties that are set out in the Contract (whether made innocently or negligently) shall be the price of contract.
- 21.12 Nothing in the clauses limits either party's liability for fraudulent misrepresentation.
- 21.13 The Buyer shall not assign, transfer, mortgage, charge, subcontract or deal in any other manner with any of its rights and obligations under the Contract without the prior written consent of the Company.
- 21.14 The Company may assign, transfer, mortgage, charge, subcontract or deal in any other manner with any of its rights and obligations under the Contract without the prior written consent of the Company.